

1:00-1:40

RAMANANDA COLLEGE

Department of English

Internal Assessment - 2022

Semester : II (UG)

Course Title : English Communication Skills

Course Code : ACSHP-204/AECC

Answer *any five* of the following questions.

2x5=10

- a) What is informal communication?
- b) Mention two characteristics of effective communication.
- c) Mention two advantages of formal communication.
- d) Define monologue and dialogue.
- e) What is decoding of message?
- f) Give two features of group discussion.
- g) Differentiate between formal and informal communication.
- h) What is a communication cycle?